

# **ACU-TRU® Systems**

## **RIM & WHEEL REPAIR TECHNOLOGIES**

### **WHEEL REPAIR REQUEST**

#### **INSTRUCTIONS**

1. Complete the form on page two of this document.
2. Print the form and send it in with your wheel(s) to:

ACU-TRU Systems  
4606 Gateway Circle  
Dayton, OH 45440

Phone: 937-291-9528

Email: [brian@acu-trusystems.com](mailto:brian@acu-trusystems.com)

3. Once the wheel(s) are received our staff will evaluate them for the requested work then contact you with pricing, timelines and any other relevant information.
4. Once the requested service is complete, we will send the wheel(s) back to you via UPS ground.

#### **GENERAL INFORMATION**

Company policy requires payment in full before any wheel repair work starts. Repairs can be completed within 24 hours of receiving by utilizing our Expedited Wheel Repair Service at an additional charge. Call 937-291-9528 for more information.

#### **WHEELS DISCLAIMER**

Remove all center caps, tpms sensors and specialty valve stems before sending in your wheels. Bearings must be sent with motorcycle wheels or processing and service of your wheel will be delayed. Do not send rotors in with your wheel. The Wheel Warehouse will not be held responsible for rotors sent with your wheel.

#### **CHROMING DISCLAIMER**

The Wheel Warehouse is not responsible for chroming delays as all chroming is done through a third party partner. Chroming typically takes one month but can take longer.

# ***ACU-TRU<sup>®</sup> Systems***

## ***RIM & WHEEL REPAIR TECHNOLOGIES***

### **WHEEL REPAIR REQUEST**

#### **ATTN REMAN**

To be completed by the customer:

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Describe the wheels

Describe the problem and the requested service

#### **Note**

ACU-TRU SYSTEMS IS NOT RESPONSIBLE FOR WHEELS, TIRES, CENTER CAPS, AUTOMOBILES (PARKED, ABANDONED, REPAIRED, WAITING SERVICE OR LEFT IN STORAGE WITH OR WITHOUT A PAID DEPOSIT AFTER 90 DAYS FROM THE DATE RECEIVED.